Dear Reader,

We have had lots of activity at the Institute community within the past month that we are happy to share.

**Farewell to Allyson McCrary**

As many of you know, after working with IPEP for the past ten years, Allyson McCrary will be stepping down from her position as Program Administration Manager at the Institute this month. Throughout the years, Allyson has been involved in nearly every aspect of the Institute, working closely with the entire team to ensure that the goals and mission are realized. Allyson is moving on to a position in the Department of Research at Boston Children’s Hospital where she will be involved in the management of clinical research trials. While she is looking forward to the new experiences that lie ahead, Allyson has shared that this change is bittersweet, "I truly value the time I have spent with the Institute and all that I have learned along the way from the many incredible people who are part of the IPEP community. I will miss the dedication, passion, and kindness that is palpable in all of IPEP’s work and I look forward to hearing about the many successes the Institute will undoubtedly achieve in the future." Elizabeth Rider, IPEP’s Director of Academic Program, appropriately captures all of our sentiments in this [letter](#). We will miss Allyson dearly and wish her the very best of luck in her new position!

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**REGISTER NOW: Online Disclosure &**
Apology Workshop on February 24th

IPEP is delighted to announce the launch in February 2016 of the first course in our online collaborative project with OPENPediatrics, Advancing Relational Learning Worldwide to Improve Patient Safety and Quality. Our first online course is designed to help clinicians better prepare for the Disclosure & Apology after Medical Errors and Adverse Events. The disclosure and apology course contains video materials from renowned experts in the fields of patient safety and error disclosure, as well as powerful personal stories from patients, families and providers about their experience of medical error. The course is structured in three related parts: two self-guided learning pathways, containing videos and reflective exercises, for users to take individually at their own pace; and, a unique opportunity to participate in a Moderated Online Workshop. In this workshop, participants work with faculty experts to prepare and practice for disclosure and apology conversations, through interactive exercises and by watching and discussing a filmed error case scenario.

The first Moderated Online Workshop will be held on February 24, 2016, 9:30-11:30am EST. This 2-hour workshop will be led by two renowned faculty experts in communication on disclosure and apology:

- Elaine Meyer, PhD, RN, Director of the Institute for Professionalism and Ethical Practice at Boston Children's Hospital.
- Jo Shapiro, MD, Director, Center for Professionalism and Peer Support, and Division Chief, Otolaryngology, at Brigham and Women's Hospital.

Participants can log onto the workshop from any location where there is access to a computer with camera and audio capability. Participants will interact either by entering a live video chat room or by listening, watching and commenting on a chat board. To register for the workshop, click here. If you would like further information about the workshop or the Disclosure and Apology course, please contact Donna Luff.
Dr. Pascucci had the pleasure of directing Ginny Drda, one of the actresses featured in the exhibit, for a video presented at the International Pediatric Simulation Society Conference in New York City a few years ago. He's kept in touch with Ginny since then, and recently heard from her with the news that she had been featured in an exhibit by photographer Corinne May Botz. The exhibit "Bedside Manner" ran at Benrubi Gallery in Chelsea at the beginning of February. The show portrayed an artistic glimpse of both patient and learner perspectives in print and with short film. It has generated a lot of buzz and has been in The NewYorker.com, as well as Time.com, Feature Shoot, and Slate.

Dr. Pascucci, a pediatric intensivist, who also has a background in theater, has long been involved in recruitment and auditioning for IPEP actors, who are an integral part of our trainings. The interface of arts, medicine and humanism is a growing focus of education and clinical programs. Dr. Joel Katz, of Brigham and Women's designed an art curriculum that has become a model for other hospitals and highlights the benefits of the arts and creative expression in fostering clinical and interpersonal skills described in the article, Mass doctors get lesson in art to improve patient care. For more information about the role of actors at IPEP, please see Integrating actors into a simulation program - a primer and The educational value of improvisational actors to teach communication and relational skills: Perspectives of inter professional learners, faculty, and actors.
Cambridge, MA. To purchase tickets and for more information, please click here.

Article Achievement
The article Parent Presence During Complex Invasive Procedures and Cardiopulmonary Resuscitation: A Systematic Review of the Literature with authors R Scott Dingeman, Elizabeth Mitchell, IPEP Director Elaine Meyer, and Martha Curley has reached 50 citations! The article was published in Pediatrics in October of 2007.

Articles of Interest
Please Do Whatever It Takes to End Our Daughter’s Suffering!
S Clement de Clety et al.

Rookie docs can work longer flex hours safely, study finds
L Tanner

The doctor will judge you now
C Storrs

Expectation Management
JP Chretien

The Emotion and Artifice of Medical Actors
The New Yorker

Inside the Theater of Medicine Where Actors

The Influence of Communication and Relational Education on Radiologists’ Early Posttraining Practice
Donna Luff, PhD, Serena Fernandes, MD, Arya Soman, MD, Elaine C. Meyer, PhD, RN, Stephen D. Brown, MD

We are proud of the recent publication of The Influence of Communication and Relational Education on Radiologists’ Early Posttraining Practice with authors Donna Luff, PhD, Serena Fernandes, MD, Arya Soman, MD, Elaine C. Meyer, PhD, RN, and Stephen Brown, MD in Journal of American College of Radiology. The article draws on qualitative interviews with former radiology fellows who attended PERCS-Radiology during their training at Boston Children’s Hospital. The aim was to explore the impact and perceived relevance of their PERCS training now they have graduated into practice. The authors concluded that former trainees found their PERCS experience relevant and gained salient skills, knowledge, and conceptual learning which impacted on their current practice. However, their ability to draw on and implement this learning after graduating was related to the radiology culture and institutional support in their current practice setting.

IPEP Spotlight: Jo Shapiro

We are delighted that Jo Shapiro, MD, has joined our team of facilitators for the moderated online workshops in our new online Disclosure and Apology course. Dr. Shapiro is a national leader in the field of disclosure and apology, in particular in developing disclosure coaching and peer support for clinicians involved in medical errors and adverse events. As the founder and Director of the Center for Professionalism and Peer Support at Brigham and Women’s Hospital, Division Chief, Otolaryngology, at Brigham and Women's Hospital, and a frequent collaborator with IPEP for our in-person workshops on disclosure and apology, Dr. Shapiro brings a wealth of expertise and vision to our innovative online work. Dr. Shapiro joins a stellar facilitation team that also includes: Bob Truog, MD, Steve Brown, MD, Elaine Meyer, PhD, RN, and Dave Browning MSW, LICSW. We are honored to welcome Dr. Shapiro to the team!

So, You Want To Give a TED Talk?
Elaine Meyer, PhD, RN, Director of IPEP, partnered with Christine Park, MD, Director of the Northwestern Center for Clinical Simulation and President-Elect of the Society for Simulation in Healthcare to present an interactive workshop, *So, You Want to Give a TED Talk?* The workshop offered in San Diego at the International Meeting on Simulation in Healthcare harnessed the power of storytelling and offered tips and wisdom for delivering engaging presentations. Participants had the opportunity to imagine their own BIG ideas and transformative stories to convey their insights. The highlight of the workshop was inviting participants to step onto the RED CARPET to share their stories and pitch their talks. Lots of energy and learning! Click here to watch Elaine's TEDx Longwood talk and for Christine's Stanford MedicineX talk, follow the link here.

### IPEP Faculty Presents End-of-Life Webinar

Elizabeth Rider, MSW, MD, IPEP's Director of Academic Programs, and member of the Division of General Pediatrics presented a webinar for the Contemplative End-of-Life Certificate Program, an international program for healthcare professionals. The program has an interprofessional approach and blends online sessions with a residential retreat. Dr. Rider's webinar, Difficult Conversations: Attending to Values and Everyday Ethics in End-of-Life Care, was attended by a variety of healthcare professionals - physicians, nurses, psychologists, social workers, chaplains and others - who work in end-of-life care.

### Difficult Conversations in Healthcare - Interprofessional Faculty Development
Course!

1-day course offered 3 Saturdays in 2016:
March 5, 2016 * April 16, 2016 * June 11, 2016

Institute for Professionalism & Ethical Practice
Boston Children’s at Waltham, Conference Center
Waltham, MA USA
9:30am - 5:00pm

For more information and to register, click here. You can view the course flyer here. To see CME, Risk Management, and CEU credits provided, please follow this link.

Quote of the Month

"Life is either a daring adventure or nothing."
—Helen Keller

In Honor of Allyson McCrary

We thank each of you for your enthusiasm, efforts and contributions to the Institute. As we know, “None of us is as smart as all of us” and we are pleased that you are a part of the Institute community. Please let Donnah (Dee) Gallett, Managing Editor, know if you have any special news or accomplishments that you would like to share.

Best, Elaine
Elaine C. Meyer, Ph.D., R.N.
Director, Institute for Professionalism & Ethical Practice
Boston Children's Hospital
Associate Professor of Psychology
Harvard Medical School