Dear Reader,

We have had lots of activity at the Institute community within the past month that we are happy to share.

**Feature Stories**

**IPEP has moved to Landmark Center**

IPEP has officially moved into the 5th floor East of the Landmark Center building located at 401 Park Drive. We are delighted to all be in one location.

Our area has five offices and six cubicles that can now accommodate our interns, international visitors, and faculty associates, in addition to our regular staff. We also have better accessibility to the main BCH campus just a 10-minute walk from our office. Please feel free to stop by and visit our new space! You can find directions [here](#).

**Featured Video: Disclosure and Apology Course**

We are excited to feature one of the videos from our newly launched online course on Disclosure and Apology after Medical Errors and Adverse Events.

In this video, Dr. Paul Hickey, an Anesthesiologist-in-Chief at Boston Children’s Hospital and
Professor of Anesthesia, Harvard Medical School, reflects on medical error in his own career. He highlights both the difficulty and importance of these conversations for patients, families, and clinicians.

The online Disclosure and Apology course is collaboration between IPEP and OPENPediatrics. Our aim is to help clinicians better prepare for disclosure and apology conversations, and to seek appropriate support during these challenging situations. Our next online moderated workshop will take place on September 20, 2016. For more information on this course please visit our website.

SAVE THE DATE AND JOIN US

IPEP Writing Institute Book Review
August 11th, Landmark Building, 5th Floor East

IPEP’s Writing Institute announces a new initiative: The IPEP Book Club. Periodically, we will invite an IPEP staff member or supporter to review a book of interest and to lead a book discussion.

We will be hosting our very first book review: "When Breath Becomes Air" by Paul Kalanithi on Thursday, August 11th at 12pm EDT in the Kenmore Square conference room located in our new location, Landmark 5th floor East. Our first reviewer and book club leader is longtime IPEP supporter and BCH Psychiatrist Barbara Burr, MD. Barbara. Read her book review, and feel free to join us on August 11th for the book discussion. Anyone interested is invited to join us. Please feel free to bring your lunch.

Aligning Expectations: Data collection has begun!

We are happy to report that data collection has begun in the Aligning Expectations project. After meeting with surgeons and nurse practitioners from each of the participating departments to describe the study, we piloted our data collection procedure in late May. We then moved forward with full force to collect as much data as possible during the month of June.

Our visiting research fellow, Pia Kuhlmann, has been tasked with the data collection process. Pia attends a clinic session during which surgeons, in the departments of General Surgery, Neurosurgery, and Urology, consult with patients regarding the possibility of surgery. Families participate on a voluntary basis and sign an informed consent form. Data is collected through an audio recorder that Pia places in the consultation room. At the conclusion of consultation, everyone
2nd Floor
Somerville, MA 02143
Tuesday, July 12th
5:30-7PM EDT

HMS Reunion Speaker

Elizabeth Rider, MSW, MD, IPEP’s Director of Academic Programs, and member of the Division of General Pediatrics, Department of Medicine, was an invited speaker at Harvard Medical School’s 25th Reunion Symposium. She spoke on relational competency and values in healthcare.

Actor’s Corner

IPEP’s veteran actor, Lewis Wheeler will be performing in Tom Stoppard’s comedy Rough Crossing at Cape Rep Theatre in Brewster on Cape Cod from June 23 -July 23. For more information, please click here.

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Throughout the month of June, IPEP senior actor, Becca Lewis' play for kids that explores the gender creativity in all of us, The Pineapple Project, will be on tour to several branches of the Boston Public Library. The show will also be back at the Children’s Museum in August. Please click here for dates and times.

Writers’ Block

AACH Webinar:
"Reflective Writing as Scholarship: Using Autoethnography as Self-Reflective Practice to Improve Patient-Centered involved completes a brief survey about their experience. Pia shares that,

"So far most of the families are interested in our project and are willing to participate. Distinct clinic setups among the specialties fostered my flexible approach to do the recordings. Excellent cooperation with the nurse practitioners and the clinicians enabled me to work efficiently and I have collected a number of interesting recordings so far. Overall my experiences in the clinics have been a great and productive."

At this point, we have collected recordings and surveys from approximately 33 surgical consultations (from 17 surgeons), and Pia will continue with this process throughout the summer.

IPEP Publication

The role of family perspectives and representatives has a longstanding tradition in PERCS. The program "Patients as Teachers in Patient Safety" (Patient TIPS) developed by Sigall K. Bell et al. took this principle a step further by including members of Patient and Family Advisory Councils (PFAC) in all developmental stages of a PERCS program on medical error disclosure and prevention. Last week, the results of this innovative program was published in the section “Innovations in Education” at the BMJ Quality & Safety. First author, Thorsten Langer, MD also had the opportunity to present this work at the “The fourth annual Patient and Family Advisory Council Conference” hosted by Healthcare For All in Boston via Skype indicating the growing interest in meaningful ways for patient engagement in patient safety.

Faculty News

IPEP Spring 2016 Faculty Retreat

This past June, our faculty, staff, and collaborators met to review the activities and progress of IPEP. Our June 14th Spring retreat was well attended with over 25 participants. At these faculty retreats, participants also a chance to learn from one another about their work and research. This Spring, attendees had a unique opportunity to learn about a study on the emotions that clinicians experience during difficult healthcare
IPEP Staff Active at AACH Research Forum

A strong representation of IPEP staff - including Elaine Meyer, Donna Luff, Adena Cohen-Bearak, Elizabeth Rider, and Research Fellow Pia Kuhlmann - was in attendance at the American Academy on Communication in Healthcare's annual Research Forum in New Haven, CT from June 17-19. Located in the beautiful and modern School of Management at Yale University, our staff attended, presented, and participated in numerous oral presentations, workshops, general sessions, and poster sessions, all with the goal of improving communication in healthcare settings. Here are some highlights:

- Beth Rider discussed data from IPEP's asset inventory from her research on "Asset inventory: exploring the value of intangible assets and nurturing collective capacity in relational education organizations." Beth also presented a workshop along with colleagues entitled "Sharing our stories through narrative writing: from reflection to publication."

- Adena Cohen-Bearak presented qualitative data from parent focus groups and interviews in her presentation Qualitative research exploring the ecology of conversations during surgical informed consent.

- Donna Luft presented two sessions on her online disclosure and apology work: A needs assessment for online training in disclosure and apology conversations, and Understanding the feasibility of online moderated workshops on disclosure and apology.

Read more...
IPEP Spotlight: Liz Dodds

From May 23rd - June 1st Liz Dodds came over from England to visit the IPEP team and spend time in the Children's Hospital. Liz, a PICU RN in Nottingham England was awarded a Florence Nightingale Travel Scholarship to come to the US and Canada. Her project is aimed at investigating strategies to support children and families through their PICU admission which might help improve their long-term psychological and emotional wellbeing. The aim is to bring ideas for improvement back to PICUs in the UK and work to implement them.

IPEP Spotlight: John Scott

We are pleased to welcome John Scott, a senior at Northeastern University, to our team at IPEP. He will be a student intern until the end of December and is excited to spend half his time with IPEP and the remainder of his time at the Harvard Injury Control Research Center. He is majoring in Health Sciences and hopes to be involved in public health after he graduates. He enjoys boating, exploring the city, and spending time with his dog.

Quote of the Month

“Things do not change, we change.”

-Henry David Thoreau

We thank each of you for your enthusiasm, efforts and contributions to the Institute. As we know, "None of us is as smart as all of us” and we are pleased that you are a part of the Institute community. Please let Dee Gallett know if you have any special news or accomplishments that you would like to share.
Best, Elaine

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Boston Children's Hospital
Associate Professor of Psychology
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